



Risk Assessment

Jet Washing & Surface Cleaning

Location: Client premises

Date: 18/8/25

Persons affected: Spotless staff, client and/or client staff, members of the public

Risk Assessment carried out by Peter Hill

Signature:

A handwritten signature in black ink, appearing to read 'Peter Hill', written in a cursive style.

Emergency contact details

In the event of an emergency contact the office on 01283 599219. If you do not receive a response call Peter Hill on 07725 349613 immediately. If Peter is not available call Lisa Hill on 07498753530.

Hazard/ consequences	Control Procedures	Likelihood (A)	Severity (B)	Risk Ranking (A x B)
Unfamiliar surroundings	Ensure that on arrival, staff familiarise themselves with the site, sign in and introduce themselves to the customer, locate first aid kits, fire exits and any other hazards.	1	4	4
Lack of awareness of staff Various accidents possible with potentially fatal consequences	New or temporary staff may be inexperienced and not familiar with new surroundings. Ensure RAMS and training are issued to all new staff before they commence cleaning. New staff are not left to clean alone or with other new members of staff. More experienced staff and/or supervisory staff are present to assist. All staff to have in-date training.	1	5	5
Water and electrical interaction (external sockets, doorbells etc.) Possible electric shock, damage to the fittings	Identify vulnerable surfaces/devices. Cover or isolate electrical components. Use care around external fixtures.	1	3	3
Public access to equipment Injury to the public, employees, or client, equipment damage	Never leave van or equipment unattended/unlocked. Cordon off area with a generous margin around the work area, monitor throughout.	1	3	3
Weather conditions (rain, cold, ice) Slips, impaired visibility, equipment malfunction	Wear appropriate clothing for warmth and water proofing. Postpone work in unsafe weather.	1	4	4

Motor vehicles and/or lift trucks:	Staff should wear (clean) hi vis vests in car parks, warehouses or similar areas where vehicles, fork lifts etc may be in operation.	2	5	10
Being struck by vehicle in car park, warehouse etc.	Walkways should be clearly marked and used by staff, both internally and externally. Staff should always reverse park their vehicles on arrival to minimise the risk of causing an accident at the end of a shift when leaving site. Operator to check surroundings in all directions, and warn colleagues before moving vehicles and equipment.			
Slips, trips and falls: Injury from falling	Keep the work area tidy, remove any unused tools or equipment, waste, or trailing cable from the area to minimise the risk. Remove debris from the work area prior to cleaning. Mop up/wet vacuum any spillages, leaks or surplus fluids immediately. Staff should only wear suitable safety footwear with toe protection. Ensure that all access and exit routes are kept clean and tidy. Keep all fire escapes free from obstruction. Barrier tape to be used to cordon off the work area, caution signs over internal hoses.	1	5	5
Environmental (run-off water) Contamination /flooding	Direct waste water appropriately - check that a suitable storm drain is available for run off water. Avoid overflow of buffer tank. Monitor discharge and type of waste throughout process. Check with customer that no pre existing chemicals or contaminants are present.	1	2	2

<p>Manual Handling:</p> <p>Injury from handling items (particularly heavier items) incorrectly.</p>	<p>All employees are trained in correct lifting methods.</p> <p>Dual lifting to be used on awkward lifts where necessary.</p> <p>Staff trained to not lift beyond their capabilities, seek help or avoid lifting anything that is hazardous to lift.</p> <p>All staff have received instruction and training in house for manual handling.</p> <p>Ramp made available for loading and unloading larger equipment on wheels.</p>	1	3	3
<p>Power tools/ equipment/ appliances:</p> <p>Physical injury from moving parts of powered equipment or pressurised water</p>	<p>Staff instructed to only use tools provided to them by Spotless and no other equipment.</p> <p>Staff instructed to perform a visual and physical check of all parts of the equipment before cleaning. NEVER use equipment with defects, attach a warning to the equipment and inform management that a replacement is required immediately.</p> <p>Staff trained and competent. Correct use of PPE, gloves face visor, water proofs etc. Secure stance before activating. Never point the lance at other people.</p>	1	5	5
<p>Hand Tools:</p>	<p>Ensure all tools are in good condition, no loose or damaged parts</p> <p>Ensure correct tool used/provided for each task.</p>	1	2	2
<p>Lone working</p> <p>Delayed response to accident</p>	<p>Follow lone working policy - Worker Safety Pro app available if working in a remote area or if no clients are present.</p> <p>Emergency contact procedures in place.</p>	3	3	9

Loud noise: Temporary or permanent hearing damage, distraction from task at hand, communication issues	Staff to use ear protection at all times that the jet washer is running.	1	2	2
Fire: Risk of fatal injuries from smoke inhalation/ burns if trapped/skin irritation when fuelling/eye injuries	<p>On entry to the job staff are instructed that they must familiarise themselves with the location of fire extinguishers, fire alarm activation points, all routes of exit and fire exits for the building, and the designated assembly point.</p> <p>In the event of a fire alert any colleagues or customers verbally by shouting loudly and activating the fire alarm immediately. Exit the building WITHOUT collecting any belongings and go directly to the fire assembly point. Then and only then call the fire brigade for assistance. If smoke is already building before exiting the building stay low to avoid smoke inhalation.</p> <p>Use of PPE, gloves, face shield when fuelling the jet washer, fuel only when cool and avoid spillages using a funnel. Keep the fuel canister lid on and away from heat sources.</p>	1	5	5

Likelihood		Severity			Priority
1	Highly Unlikely	1	Trivial	1	Urgent action - (Risk no 15 - 25)
2	Unlikely	2	Minor Injury	2	High priority - (Risk no 10 - 12)
3	Possible	3	Over 3 day injury	3	Medium Priority - (Risk no 5 - 9)
4	Probable	4	Major injury	4	Low Priority - (Risk no 2 - 4)
5	Certain	5	Incapacity or Death	5	Very Low Priority - no action required (Risk no 1)